



# AT-A-GLANCE INSURANCE PLANS

Tax ID Number: 200382536

PATIENT SCHEDULING: 480.456.9000  
 PROVIDER ONLY SCHEDULING: 480.272.8000  
 ORDERS FAX: 480.632.1153  
 MEDICAL RECORDS: 480.366.4300  
 RADIOLOGIST HOTLINE: 480.272.8114  
 www.evdi.com

- SMIL, EVDI and Valley Radiologists are affiliates of Southwest Diagnostic Imaging (SDI). All share the same Tax ID and extensive network of plans. Authorization assistance is available.
- This At-A-Glance reference is intended to be a guide. For the full list or with questions call (623) 931-1128.

AETNA (ALL PRODUCTS)

ARIZONA FOUNDATION

BANNER HEALTH NETWORK

BEECH STREET

BCBS – AZ (ALL STATES)

CIGNA (ALL PRODUCTS – INCLUDES GREATWEST AND GWH)

COPPERPOINT (FORMERLY SCF ARIZONA)

CORECHOICE

COVENTRY HEALTH CARE (ALL PRODUCTS)

FIRST HEALTH

GALAXY HEALTH

HEALTH MANAGEMENT NETWORK – AMN/RAN/HMN

HEALTH NET (ALL PRODUCTS)

HUMANA (ALL PRODUCTS – EXCEPT HMOx)

INTEGRATED HEALTH PLAN

MERITUS (HMO & PPO)

MULTIPLAN

OPTUM MEDICAL NETWORK (FORMERLY LIFEPRINT)

PPO NEXT

PRIVATE HEALTHCARE SYSTEM (PHCS)

TECH HEALTH

THREE RIVERS PROVIDER NETWORK

TRICARE/UHC MILITARY & VETERANS SERVICES

UNITED HEALTHCARE (ALL PRODUCTS)

UA HEALTHCARE (ALL PRODUCTS)

USA MANAGED CARE

VA (DEPARTMENT OF VETERANS AFFAIRS - INCLUDES TRI-WEST VAPC3)

WORKERS COMPENSATION (MOST PLANS)

## MEDICARE

SDI AND AFFILIATES ARE IN NETWORK WITH A FULL RANGE OF TRADITIONAL MEDICARE AND MEDICARE ADVANTAGE PLANS.

INCLUDING BUT NOT LIMITED TO:

ARIZONA PRIORITY CARE

BANNER HEALTH NETWORK

BLUE CROSS ADVANTAGE

HEALTHCHOICE GENERATIONS

TRADITIONAL MEDICARE (FFS)/RAILROAD MEDICARE

MERCYCARE ADVANTAGE

ONECare

PHOENIX ADVANTAGE

SECURE HORIZONS/PACIFICARE

UNITED HEALTHCARE AARP Medicare Complete

## AHCCCS

SDI AND AFFILIATES ARE IN NETWORK WITH ALL MARICOPA COUNTY AHCCCS PLANS (PLUS RELATED MEDICARE ADVANTAGE & ALTCS PLANS).

INCLUDING BUT NOT LIMITED TO:

AHCCCS FFS

BRIDGEWAY HEALTH SOLUTIONS

CARE 1ST

EVERCARE (ALTCS PLAN)

HEALTHCHOICE ARIZONA (EXCEPT ESSENTIALS)

INDIAN HEALTH SERVICES

MARICOPA HEALTH PLAN

MERCY CARE PLAN

PHOENIX HEALTH PLAN

UNITED HEALTHCARE COMMUNITY PLAN (FORMERLY APIPA)

## GENERAL INFORMATION

### Authorizations – 480.247.7005

EVDI offers authorization services for you and your patients for managed care plans. However, UnitedHealthcare, SCAN and some other plans will NOT allow any radiology provider to obtain authorizations/notifications at this time. Please be sure to check the “Please Obtain Authorization” box on your EVDI order, or make sure that same wording is displayed prominently on your EMR order. You can then fax it to the general scheduling fax number. We route authorization requests differently than other orders to ensure that authorization is obtained prior to your patient’s appointment, so it is important to note this information clearly. We will obtain the authorization and then call the patient to schedule the exam. You will receive a confirmation of the exam’s date, time, and location through your fax machine once the exam is scheduled. If you decide to obtain your patients’ authorizations, please note that EVDI does not require authorization prior to scheduling your PPO patients but the patient may be required to reschedule if the authorization has not been received.

### Billing Inquiries – 623.931.1128

If you or your patient are having questions or concerns regarding a bill, please contact Southwest Diagnostic Imaging (SDI) at [www.sdil.net](http://www.sdil.net). Or if you’d like to call during office hours, representatives are available Monday – Friday from 8:00 am to 6:00 pm.

### Courier Deliveries & Returns – 480.366.4300

We provide courier service to most areas in the East Valley. We do not require most films to be returned, so it is best to give it to the patient to keep for his or her medical records. However, if you have returns that you would like us to take, you may give them to your courier, or you can call courier pick up service. Please do not return paper or CDs. You can either give them to the patient or simply have them shredded.

### Creatinine Labs

EVDI requires recent creatinine labs on CT and IVP patients who have diabetes, who do not have both functioning kidneys, or who are older than 60. If we do not have a recent creatinine level, we will obtain one at the center using our iStat device. This is often more convenient for patients, as they do not need to go to the lab. Patients will not be charged for the iStat test.

### General X-rays

Walk in general x-rays are available at EVDI’s centers from 8:00 am to 5:00 pm. Patients may schedule an appointment if they would like to for convenience. However, appointments are not required at any EVDI center for general x-rays. All other exams are scheduled.

### Medical Records – 480.366.4300

If you are requesting films, CDs or reports for any of our centers, you can contact our Corporate Medical Records directly. They can assist you with all EVDI medical records requests.

### No Provider Signature Required

Since EVDI is radiologist owned, we do not require a signature on an order. All we require is the provider’s name written or stamped legibly on the order.

### Online Access

EVDI offers you the ability to create orders online and also the ability to view reports and images by obtaining access through an Internet Web connection. If you are interested in this service, contact your Marketing Representative or go to <https://pacs.evdi.com> to set up an online account. This is an exciting feature that we are pleased to offer. We know that you will benefit from the convenience of having access to all of your patients’ reports and images online.

### Radiologist Hotline – 480.272.8114

If a provider would like to speak to a radiologist about a case, or if he or she would like to know what to order for a certain patient, please call our Radiologist Hotline.

### Results & Image Options

EVDI offers CDs and films for images. We also offer online access to reports and images. In addition, you can ask to have all reports faxed automatically to you, you can ask to receive no hard copy (original) reports (if you have automatic faxes and online access) or you can have reports delivered securely to one of your computers. Talk to your Marketing Rep about your preferences.

### Sedation & Open MRIs

For your claustrophobic patients, EVDI offers open MRI at our Gilbert center and MRI goggles at our East Mesa center. We also offer nurse-supervised minimal sedation for your MRI patients at our Chandler, East Mesa and Tempe centers. Please let Scheduling know if you have a patient who needs sedation.

### Transportation

EVDI offers transportation for your patients who need a ride and who are having an MRI, CT, or PET exam. To arrange transportation, please contact a Site Manager or your Marketing Representative.